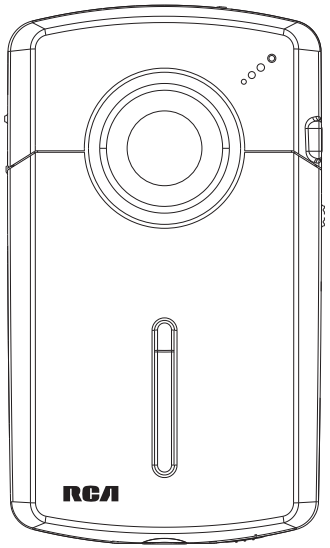
user **manual**

EZ1000
EZ1000RD
EZ1000BL
EZ1000PL
EZ1000BK



It is important to read this user manual prior to using your new product for the first time.

IMPORTANT SAFETY INSTRUCTIONS

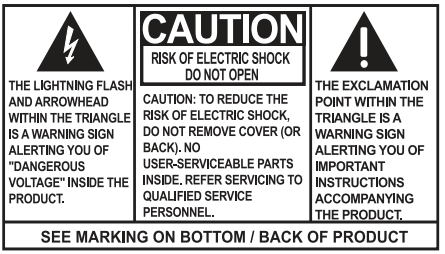
PLEASE READ AND SAVE FOR FUTURE REFERENCE

Some of the following information may not apply to your particular product; however, as with any electronic product, precautions should be observed during handling and use.

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Portable Cart Warning

- **ADDITIONAL SAFETY INFORMATION**
- Main plug is used as disconnect device and it should remain readily operable during intended use. In order to disconnect the apparatus from the mains completely, the mains plug should be disconnected from the mains socket outlet completely.
- The AC/DC adapter supplied with this product is intended to be correctly oriented in a vertical or floor mount position.
- Do not use unauthorized chargers or power adapters. Use only chargers that came with your product or that is listed in the user's guide.
- Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- Always leave sufficient space around the product for ventilation. Do not place product in or on a bed, rug, in a bookcase or cabinet that may prevent air flow through vent openings.
- Do not place lighted candles, cigarettes, cigars, etc. on the product.
- Connect power cord only to AC power source as marked on the product.
- Care should be taken so that objects do not fall into the product.
- Do not attempt to disassemble the cabinet. This product does not contain customer serviceable components.
- The marking information is located at the bottom of apparatus.
- Caution marking is located at bottom of apparatus.


CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
THE LIGHTNING FLASH AND ARROWHEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.
THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

Important battery precautions

- Any battery may present a risk of fire, explosion, or chemical burn if abused. Do not try to charge a battery that is not intended to be recharged, do not incinerate, and do not puncture.
- Non-rechargeable batteries, such as alkaline batteries, may leak if left in your product for a long period of time. Remove the batteries from the product if you are not going to use it for a month or more.
- If your product uses more than one battery, do not mix types and make sure they are inserted correctly. Mixing types or inserting incorrectly may cause them to leak.
- Discard any leaky or deformed battery immediately. They may cause skin burns or other personal injury.
- Please help to protect the environment by recycling or disposing of batteries according to federal, state, and local regulations.

Ecology

Help protect the environment - we recommend that you dispose of used batteries by putting them into specially designed receptacles.

Precautions for the unit

- Do not use the unit immediately after transportation from a cold place to a warm place; condensation problems may result.
- Do not store the unit near fire, places with high temperature or in direct sunlight. Exposure to direct sunlight or extreme heat (such as inside a parked car) may cause damage or malfunction.
- Do not expose to rain or moisture.
- Clean the unit with a soft cloth or a damp chamois leather. Never use solvents.
- The unit must only be opened by qualified personnel.

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Manufacturer/Responsible Party
Audiovox Electronics Corp.,
150 Marcus Blvd., Hauppauge, NY 11788

1-317-810-4880 (No technical /product support is available via this number. This phone number is for regulatory matters only.)

Visit www.rcaaudiovideo.com for technical support

RCA
EZ1000

RCA
EZ1000PL

RCA
EZ1000RD

RCA
EZ1000BK

RCA
EZ1000BL

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la class B est conforme à la norme NMB-003 du Canada.

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End user license agreement

This is a copy of the EULA that you need to agree to in order to use this product.

End user license agreement

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ANY THIRD PARTY SOFTWARE THAT MAY BE PROVIDED WITH THE PROGRAM IS INCLUDED FOR USE AT YOUR OPTION. IF YOU CHOOSE TO USE SUCH THIRD PARTY SOFTWARE, THEN SUCH USE SHALL BE GOVERNED BY SUCH THIRD PARTY'S LICENSE AGREEMENT, AN ELECTRONIC COPY OF WHICH WILL BE INSTALLED IN THE APPROPRIATE FOLDER ON YOUR COMPUTER UPON INSTALLATION OF THE SOFTWARE. AUDIOVOX IS NOT RESPONSIBLE FOR ANY THIRD PARTY'S SOFTWARE AND SHALL HAVE NO LIABILITY FOR YOUR USE OF THIRD PARTY SOFTWARE.

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If you acquired this A/V Device in the United States, this EULA shall be governed and construed in accordance with the laws of the State of Indiana, U.S.A. without regard to its conflict of laws principles. If you acquired this A/V Device outside the United States or the European Union, then local law may apply.

9. GENERAL TERMS

This EULA can only be modified by a written agreement signed by you and AUDIOVOX, and changes from the terms and conditions of this EULA made in any other manner will be of no effect. If any portion of this EULA shall be held invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remainder of the Agreement shall not in any way be affected or impaired thereby. This EULA is the complete and exclusive statement of the agreement between you and AUDIOVOX, which supersedes all proposals or prior agreements, oral or written, and all other communications between you and AUDIOVOX, relating to the subject matter of this hereof. AUDIOVOX'S Licensors shall be considered third party beneficiaries of this Agreement and shall have the right to enforce the terms herein.

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Getting started

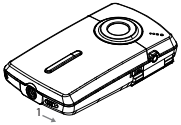
Dear RCA customer,
Thank you for purchasing the RCA Small Wonder Camcorder. This product will let you record videos with high definition quality. You can also manage your recordings on your computer with the RCA Memory Manager included with this product.

To start using your camcorder, please follow the setup instructions in the following pages.

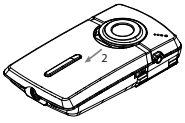
1. Content of the box

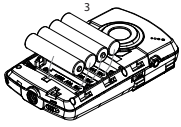
- Small Wonder Camcorder
- 4 x AAA batteries
- USB cable
- AV cable
- Carrying case
- Wrist strap
- Quick Start Guide
- Owner Registration card
- Warranty leaflet

2. Battery Installation

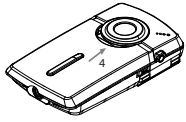


Push (to the right) to unlock.





Observe the polarities.



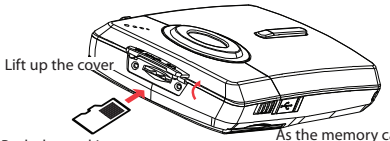
Slide up to lock.

- Once the batteries is replaced, the maximum recording times are approximately as follows*:
  120 minutes of HQ video
  140 minutes of WebQ video
  1100 photos

  * For reference only – actual battery life may vary with different cards and video contents.

3. Inserting microSD memory card

- A microSD memory card (not included) is recommended for recording as the camcorder internal memory will only permit minutes of recording time.

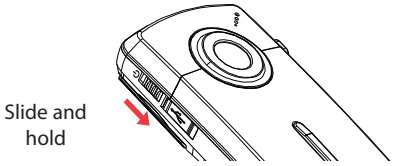

Lift up the cover
Push the card in
until a click is heard
As the memory card is small in size,
it is recommended to use **a small coin** to help insert or remove it.

- The card icon ( ) appears on the screen with memory card inserted.
- To remove card, push card in until a click is heard, then slowly release the card. As card is under minimal tension when locked in memory slot, please use care when removing.

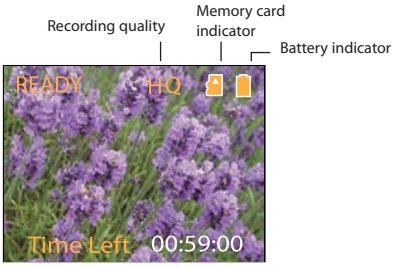
- The camcorder has internal memory which only permits minutes of recording time. A microSD memory card is recommended for recording.
- Recordings are saved in the internal memory when microSD memory card is not installed.
- Once microSD memory card is inserted, new recordings will be saved on the memory card.
- In playback mode, the camcorder will playback recordings stored in the microSD memory card. To playback recordings in the internal memory, remove the microSD card.

4. Turning on the camcorder

- Slide and hold the power switch ⏻ until the camcorder turns on.



- "Ready" shows on the LCD screen when the camcorder is ready for recording.



- Slide and hold the power switch ⏻ to turn off the camcorder.
- The camcorder will automatically turn off after 3 minutes if not in use.
- Refer to the following pages for more information on recording and other operations.

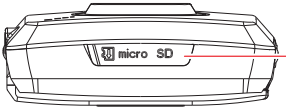
5. Resetting the camcorder

- To reset the camcorder (if it is not functioning properly), remove the batteries and re-install.

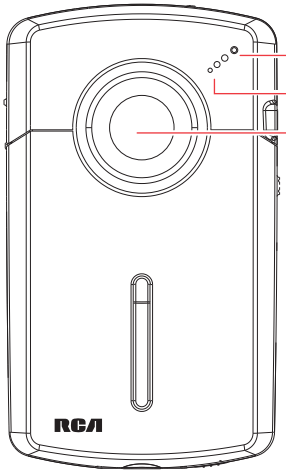
6. Setting date and time

- It is recommended to set the date and time before using the camcorder. Refer to "Menu settings" on page 19 for more information.

General controls



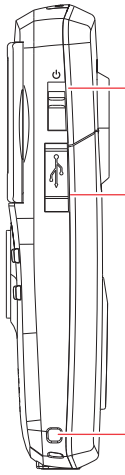
microSD card slot (Lift up the cover to show the card slot)



Recording indicator

Microphone

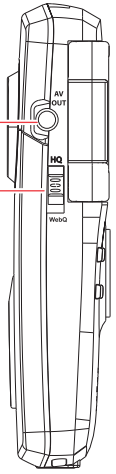
Lens



On/off switch

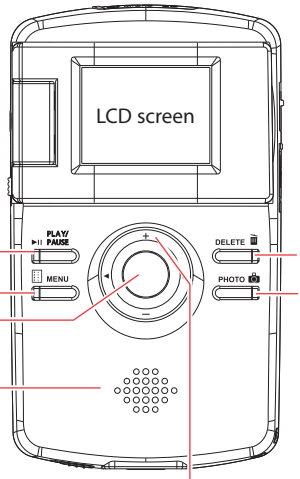
USB (Lift up the cover to access the connector)

Camcorder strap hole



AV output

Video quality selector



Play/pause

Setup menu

Record

Audio speaker

Delete recordings

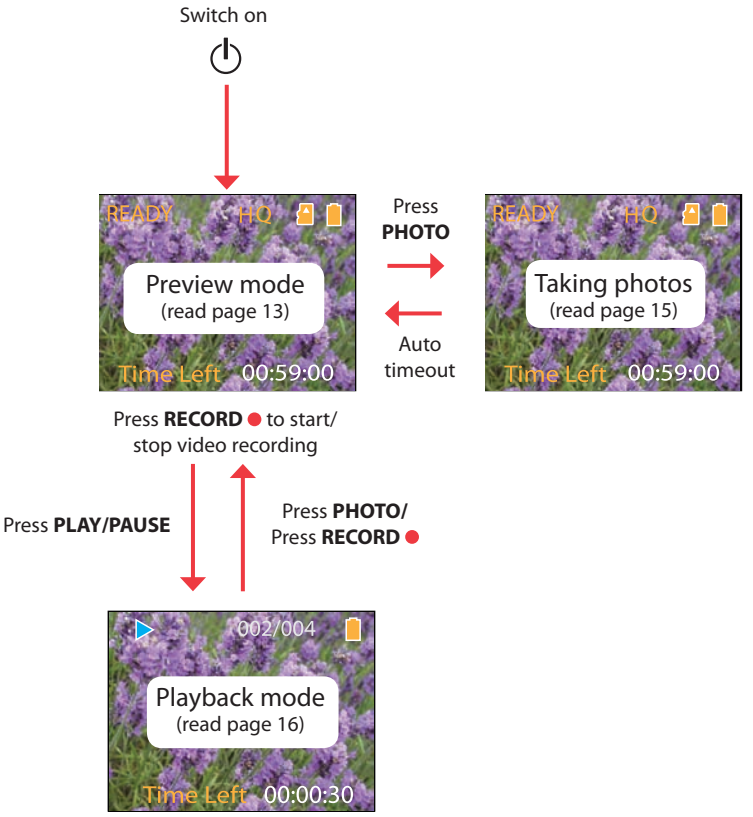
Take photo

+/– – Adjust volume during playback/zoom during record and preview

◄ / ► – Skip to previous or next recording; fast rewind or forward

Operation modes

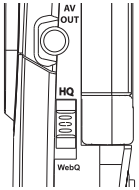
There are two basic modes for operating the camcorder: Preview and Playback. The camcorder will always enter into Preview mode after switched on. Refer to the diagram below for switching between modes and read relevant sections in the user manual for detailed operations.



Recording videos

Recording quality

- Slide the Video Quality selector to select the recording quality. The selected setting (HQ or webQ) appears on the display screen during recording.



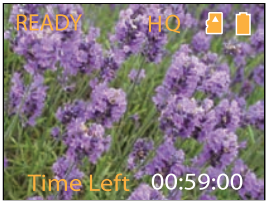
Quality settings

Settings	Recommended for:	Resolutions (pixel) and Frame Rate (FPS)	Approx. recording durations on a 16GB memory card*
HQ (High Quality mode)	Viewing on TV & Capturing fast movements	640 x 480 @ 30fps	8 hours
WebQ (Web Quality mode)	Uploading to and viewing on the web	448 x 336 @ 30fps	16 hours

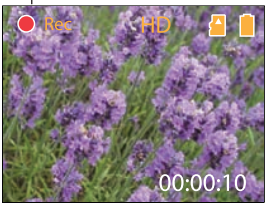
* Actual recording time and capacity will vary depending on type of video content being recorded, system requirements, and other factors.

Recording videos

1. In Preview mode, press the red **RECORD** ● button to begin recording.



Video recording indicator



Elapsed time

- While recording, the red recording light on the camcorder front turns on.

2. Press **PLAY/PAUSE** to pause a recording.
- A pause indicator ⏸ replaces the red ● at the top left corner of the screen.
- To resume recording, press **PLAY/PAUSE**.

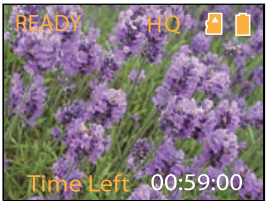
3. Press + or – to zoom in or out before or during recording.

4. Press the red **RECORD** ● button to stop recording.

Taking photos

To take photos

1. In Preview mode, press **PHOTO** to take photos.



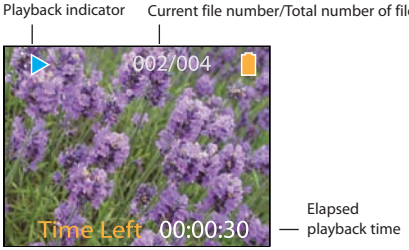
- The resolution of the photos is 1.2 mega pixel which is extrapolated from 0.3 mega pixel sensor.

2. After taking photos, wait for few seconds timeout to return to Preview mode.

Playback mode

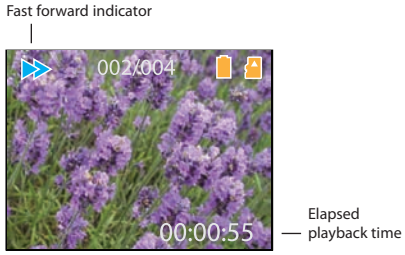
Playing back recordings

1. Press **PLAY/PAUSE** to enter Playback mode and start playback of the most recent recording (video/photo).



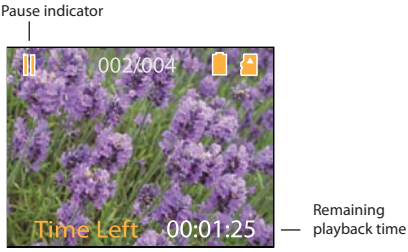
2. Press + or – during playback to adjust volume (video only).

3. Hold down ◄ or ► to fast rewind or forward the selected video during playback.



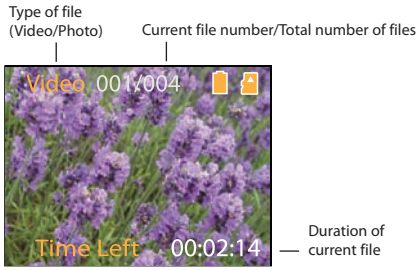
4. Press **PLAY/PAUSE** to pause playback.

- Press **PLAY/PAUSE** again to resume playback.



Press and hold **PLAY/PAUSE** for three seconds to play all recordings.

5. To select another video, press ◄ or ► to cue the previous or next video.



6. If no video is selected after playback has finished, Preview mode will resume after 2 minutes.

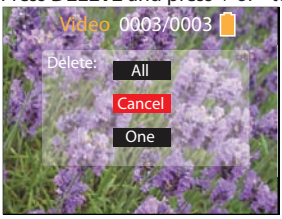
- You may also press **PHOTO** to go to Preview mode after playback, or press the red **RECORD** ● button to return to Preview mode

Deleting

Deleting recordings

To delete the last recording:

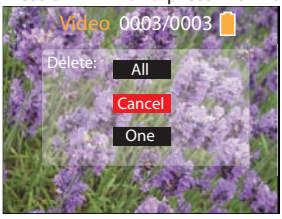
1. Press **DELETE** and press + or - to select **One**.



2. Press the red **RECORD** ● button to confirm delete.

To delete all recordings:

1. Press **DELETE** and press + or - to select **All**.



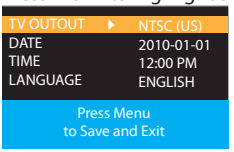
2. Press the red **RECORD** ● button.

3. Press + or - to select **Confirm** and press the red **RECORD** ● button to confirm delete all recordings.

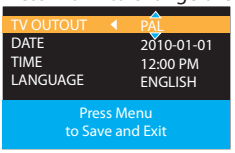
Menu settings

Using the camcorder menu

1. Press **MENU** to show the camcorder menu on the screen.
2. Press + or – to highlight a menu option.



3. Press ► to enter the highlighted menu option.
4. Press + or – to change the setting.



5. Press ◄ to exit the current menu option.
6. Press **MENU** to save settings and exit the camcorder menu.

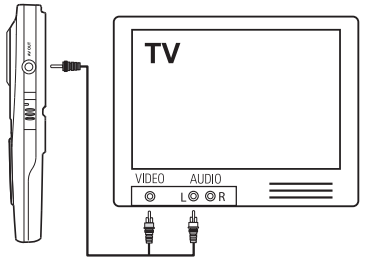
Menu options and settings

Menu options	Available settings
TV Output	NTSC (US), PAL
Date	YYYY - MM - DD
Time	HR : MM
Language	English, Spanish, French
Key tone	On, Off
Flicker	50 Hz, 60 Hz (US)
System Info	Show the current firmware version

Connecting to external devices

Viewing videos on TV

1. Plug in the AV cable (provided) – Insert the single connector end into the camcorder (AV jack) and connect the double connector ends to the corresponding video (yellow) and audio (white) input jacks on the TV.



2. Turn on the TV and the camcorder.

3. Switch the TV to the selected video input.
- Refer to your TV manual for instructions.

4. You may play and delete videos viewed on the TV by using the camcorder buttons.

The default TV output standard is NTSC. You can switch it to PAL standard by going to the camcorder menu. Refer to "Menu settings" for more information.

Recording videos to VHS tape or DVD

1. Plug in the AV cable (provided) – Insert the single connector end into the camcorder and connect the double connector ends to corresponding video (yellow) and audio (white) inputs of the recording device (VHS or DVD recorder).

2. Turn on the camcorder and the recording device.

3. Switch recording device to the video input connected to the camcorder.
- Refer to your user manual of the recording device for instructions.

4. Start recording of your recording device and press and hold **PLAY/PAUSE** on the camcorder for 3 seconds to play all videos on the camcorder.

Managing videos on your computer

Computer system requirements

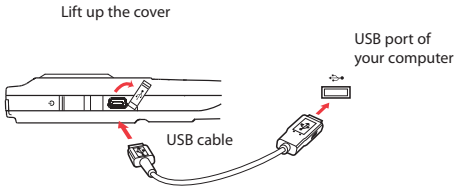
- Windows Vista™, Windows® 7 or Windows® XP with Service Pack 2 or higher
- USB Port (2.0 recommended)
- Internet Access (broadband recommended)
- 16-bit color video card
- Mac®: Mac OS® X version 10.4.11 or later.

PC Hardware:
- Pentium 4, 2.4 GHz or better
- At least 1GB system RAM (2GB recommended)
- Video card with 64 MB of RAM (128 MB recommended)

Connecting to a PC

1. Connect the supplied USB cable to the connection jack. USB connector standard: mini-B

2. Connect the other end of the cable to the computer.



3. **Windows:** The first time you connect the camcorder to the PC, the Small Wonder will mount as a drive letter. To access the Memory Manager 3 installer, open **My Computer** and double-click the drive labeled SMALLWONDER. Double-click **MemoryMgr3_Windows_Installer.exe** to start the installation.
- The RCA Detective application is installed with Memory Manager 3 and will automatically run the Memory Manager 3 application when your camcorder is connected to the PC.

Mac: The first time you connect the camcorder to the Mac, the Small Wonder will mount as a drive. To access the Memory Manager 3 installer, double-click the drive labeled SMALLWONDER. Double-click the **RCA Mac Installers.dmg** folder. Double-click the **MemoryMgr3 Mac Installer** to start the installation. After the Memory Manager 3 installation has completed, double-click **RCA Detective Installer** to install the RCA Detective, which will automatically run the Memory Manager 3 application when your camcorder is connected to the Mac.

- Camcorder cannot record while connected to the PC.
- Memory Manager is proprietary software licensed by Audiovox Corporation.

About RCA Memory Manager

The included RCA Memory Manager application lets you:

- Browse and play videos
- Delete videos
- Save videos to your computer
- Edit videos by simply drag-and-drop

For more detailed instructions on using RCA Memory Manager, please refer to the help section in the software.

Viewing videos on PC

To ensure that videos can be managed and played on your PC:

- Make sure to install the included Memory Manager application.

* The application is also available for free download at www.rcaaudiovideo.com

Windows is a registered trademark of Microsoft Corporation in the United States and other countries.

Additional information

Tips and troubleshooting

Cannot turn on the camcorder.
- Make sure the battery is not empty. Refer to the user manual to replace new batteries before use.

MicroSD card cannot be detected by camcorder.
- Make sure the microSD card is inserted properly. Remove and insert the card from the card slot again when the camcorder is powered off.

Camcorder not turned on after connected to PC.
- The camcorder battery may be very low. Slide the power button to turn on the camcorder after connected to PC.

Cannot record videos.
- Make sure the memory space is not full for recording.

Available time for recording has significantly reduced.
- Make sure you have properly selected the video recording quality before recording.

The recording time and date are incorrect.
- Make sure you have properly set the date and time in the setting menu. Refer to "Menu settings" for more information.

The keytone is annoying. Can it be switched off?
- Yes. Refer to "Menu settings" for more information.

No sound when playing back recordings.
- Adjust the volume by pressing + or – during playback.

Pictures are distorted when videos are played back via connected TV set.
- Make sure you have correctly selected the TV output system (PAL or NTSC) from the setting menu. Refer to "Menu settings" for more information.

Can I retrieve deleted videos and photos?
- Unfortunately, deleted videos cannot be retrieved.

The camcorder is not functioning properly.
- Remove and re-install batteries, and then turn on again. If problem still exist, replace with new batteries.

Cannot view recorded videos on PC.
- Install the included Memory Manager software and use it to view videos on your PC.

My friends cannot view the videos I have sent them.
- Use the SHARE functions of the Memory Manager for sharing videos with friends and family. The native files from the camcorder may not play in other computers.

Product registration

Please go to www.rcaaudiovideo.com for online registration.

For your records

Keep your sales receipt for proof of purchase to obtain warranty parts and service.
In the event that service should be required, you may need both the model number and the serial number.
In the space below, record the date and place of purchase, and the serial number:
Model No.
Date of Purchase
Place of Purchase
Serial No.

Service Information

This product should be serviced only by those specially trained in appropriate servicing techniques. For instructions on how to obtain service, refer to the warranty included in this Guide.

Copyright warning

This player is for your personal use only. Unauthorized recording or duplication of copyrighted material may infringe upon the rights of third parties and may be contrary to copyright laws.

Back up your data

As with any portable player, you must back up the drive regularly. The manufacturer is not responsible for lost data.

Visiting RCA website

Please visit **www.rcaaudiovideo.com** for:

- Latest software and firmware
- RCA Memory Manager Software
- User manual
- Frequently asked questions (FAQ)
- Customer service and technical support information

Technical specifications

Product:
- Digital Camera Recorder

Brand:
- RCA

Model:
- EZ1000, EZ1000RD, EZ1000BL, EZ1000PL and EZ1000BK

Battery:
- 4 x AAA battery

Size and frame rate of video recordings:
- HQ mode: 640 x 480 pixels @ 30 fps (AVI format)
- webQ mode: 448 x 336 pixels @ 30 fps (AVI format)

Size of still images:
- 1280 x 960 pixels (JPG)

Recording media:
- Internal memory
- MicroSD card (not included)

Maximum recording time (approximate figures):

Video Recording Modes	Maximum recording time with 16 GB microSD card
HQ (High Quality mode)	8 hours
Web Q (Web Quality mode)	16 hours
Maximum no. of photos can be taken	16,000

LCD screen:
- 1.5 inches

Microphone:
- Mono microphone

Battery life:
- Maximum recording time for video: 120 minutes HQ video; 140 minutes of WebQ video
- Maximum number of photos can be taken: 1100 photos

Warranty information

Limited warranty

12 Month Limited Warranty
Applies to RCA Audio/Video Products

AUDIOVOX ELECTRONICS CORP. (the Company) warrants to the original retail purchaser of this product that should this product or any part thereof, under normal use and conditions, be proven defective in material or workmanship within 12 months from the date of original purchase, such defect(s) will be repaired or replaced with reconditioned product (at the Company's option) without charge for parts and repair labor.

To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), specification of defect(s), transportation prepaid, to the Company at the address shown below.

This Warranty does not extend to the elimination of externally generated static or noise, to correction of antenna problems, loss/interruptions of broadcast or internet service, to costs incurred for installation, removal or reinstallation of product, to corruptions caused by computer viruses, spyware or other malware, to loss of media, files, data or content, or to damage to tapes, discs, removable memory devices or cards, speakers, accessories, computers, computer peripherals, other media players, home networks or vehicle electrical systems.

This Warranty does not apply to any product or part thereof which, in the opinion of the Company, has suffered or been damaged through alteration, improper installation, mishandling, misuse, neglect, accident, or by removal or defacement of the factory serial number/bar code label(s). THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY MUST BE BROUGHT WITHIN A PERIOD OF 24 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

How to make a warranty claim:

- If your product is capable of storing content (such as an mp3 player, digital voice recorder, etc), it is recommended to make periodic backup copies of content stored on the product. If applicable, before shipping a product, make a back up copy of content or data stored on the device. Also, it is advisable to remove any personal content which you would not want exposed to others. IT IS LIKELY THAT CONTENTS AND DATA ON THE DEVICE WILL BE LOST DURING SERVICE AND REFORMATTING. AUDIOVOX ACCEPTS NO LIABILITY FOR LOST CONTENT OR DATA, OR FOR THE SECURITY OF ANY PERSONAL CONTENT OR DATA ON THE RETURNED DEVICE. Product will be returned with factory default settings, and without any pre-loaded content which may have been installed in the originally purchased products. Consumer will be responsible for reloading data and content. Consumer will be responsible to restore any personal preference settings.
- Properly pack your unit. Include any remotes, memory cards, cables, etc. which were originally provided

with the product. However DO NOT return any removable batteries, even if batteries were included with the original purchase. We recommend using the original carton and packing materials.

- Include evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

  Audiovox Electronics Corp.
  Attn: Service Department.
  150 Marcus Blvd.
  Hauppauge N.Y. 11788
  1-877-833-3491

- Insure your shipment for loss or damage. Audiovox accepts no liability in case of damage or loss en route to Audiovox.
- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- A new or refurbished unit will be shipped to you freight prepaid.

What we will do:
Provide you with a new, or at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

For Canada Customers, please ship to:
Audiovox Return Centre
c/o Genco
6685 Kennedy Road,
Unit#3, Door 16,
Mississuaga, Ontario
L5T 3A5

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The descriptions and characteristics given in this document are given as a general indication and not as a guarantee. In order to provide the highest quality product possible, we reserve the right to make any improvement or modification without prior notice.

For Customer Service
Visit Our Website At
www.rcaaudiovideo.com
Product Information, Photos,
FAQ's, Owner's Manuals

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